

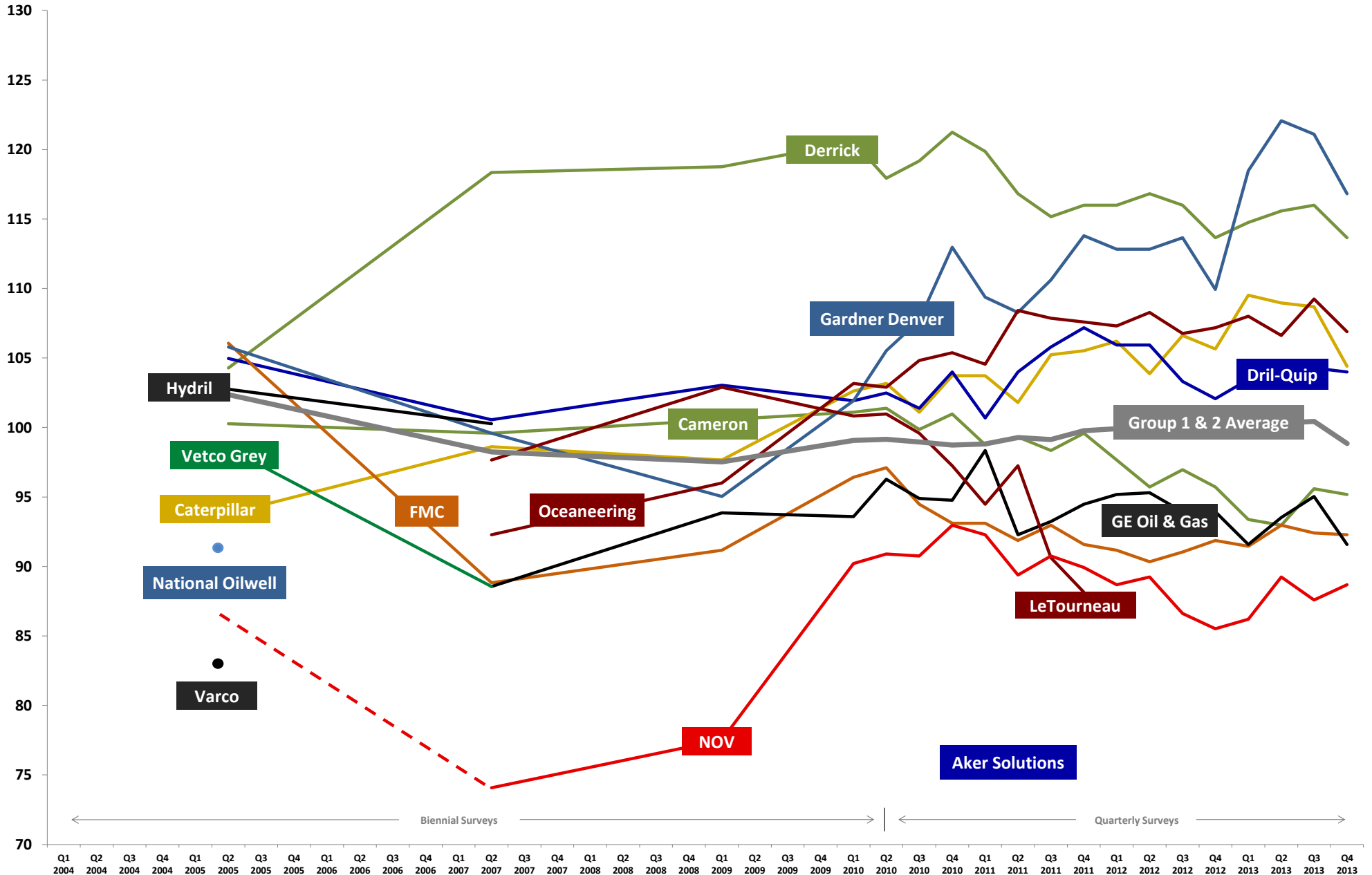
# Oilfield Products - Group 1

2004 - 13 EnergyPoint Research

Customer Satisfaction Scores

Trailing 24-Month Total Satisfaction Index

100 = Industry Average



# Oilfield Products - Group 2

2004 - 13 EnergyPoint Research  
Customer Satisfaction Scores

Trailing 24-Month Total Satisfaction Index  
100 = Industry Average

