

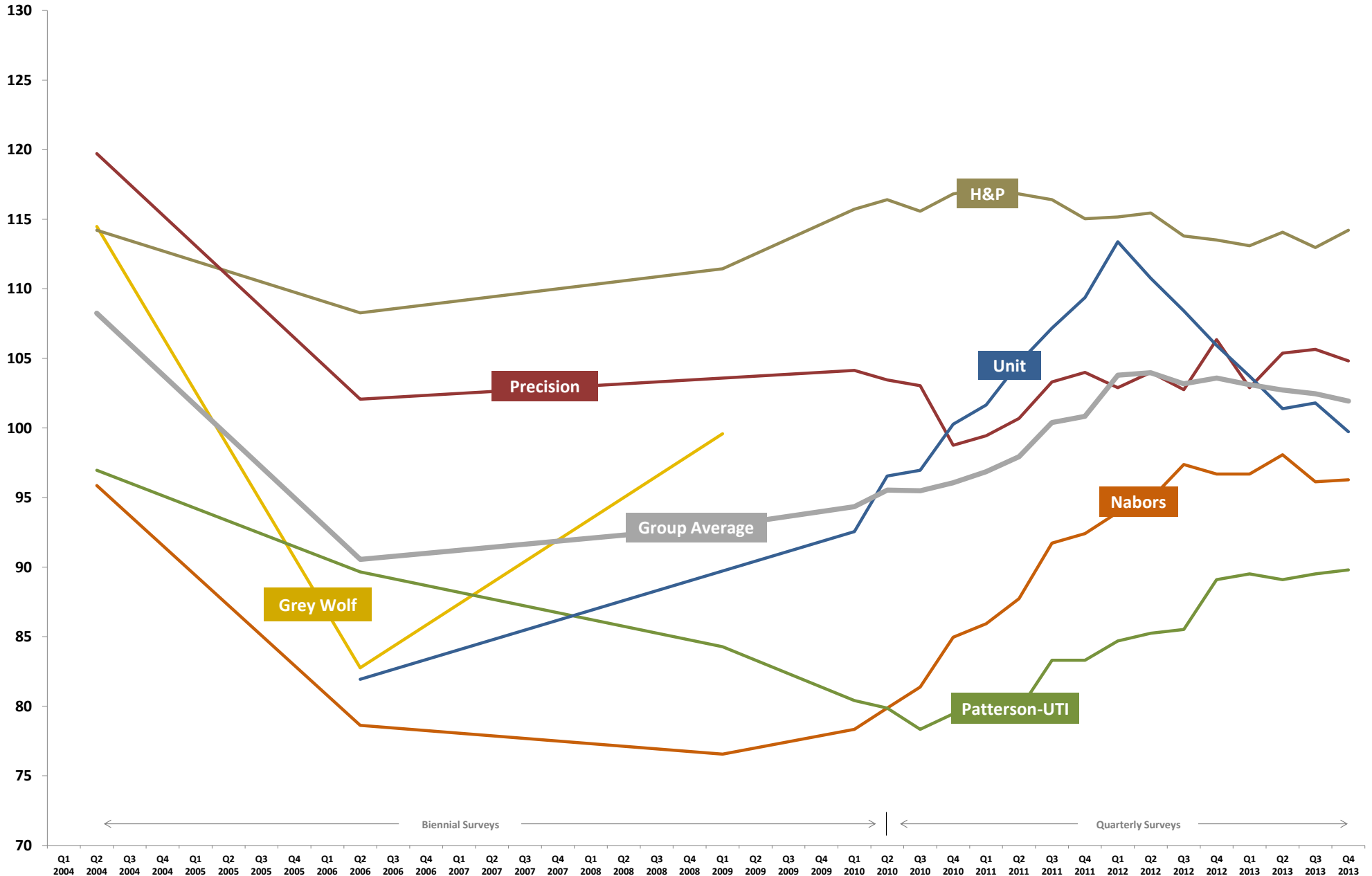
Contract Drillers - Land

2004 - 13 EnergyPoint Research

Customer Satisfaction Scores

Trailing 24-Month Total Satisfaction Index

100 = Industry Average



Contract Drillers - Offshore

2004 - 13 EnergyPoint Research

Customer Satisfaction Scores

Trailing 24-Month Total Satisfaction Index

100 = Industry Average

